XHD2 Door/Window Sensor Battery Installation
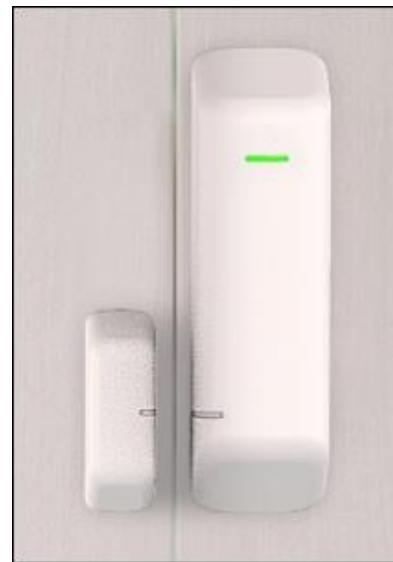
What You'll Need

- Leedarson LDHD2AZW Door/Window Sensor
- One CR2 battery
- Double-sided tape (optional)

How to Install the Battery

Before proceeding, make sure that your system is disarmed. Working on devices while the system is armed can generate false alarms.

Did You Know? If you need to remove your Sensor from the wall to install a battery, you may want to have some double-sided tape on hand. Use the tape to reattach your Sensor if its existing adhesive fails to hold it in place.

Is This Your Sensor? Make sure your Sensor looks like the one in the image. If it does, you have the correct document to find out how to install a battery in your Sensor.	
1. Slide the battery cover to expose the battery as shown. The cover will slide a short distance and then stop. After sliding the battery cover, you may receive a tamper alert from your system. The tamper alert warns you when the cover of your device is open and will clear once the battery is replaced and the cover has been closed. **Note:** Do not press the factory reset button. If you do, close the battery compartment fully, and then repeat step 1. **Take a look:** If a battery is already present, remove it by placing your fingertips on either side in a pinching motion, at the positive (+) end of the battery. Then gently pull it free from the slot.	

2. Insert one CR2 battery into the battery slot, positioning the positive (+) end of the batteries as shown in the battery diagram. **Important:** If you're replacing the battery in response to a low battery alert, wait 10 seconds between removing the current battery and inserting the new battery. The alert won't clear if the battery is replaced too quickly.	
3. Once the battery is installed, slide the battery cover to close the device. The LED will light green for two seconds. If you're replacing the battery, confirm that the low battery alert has resolved and the Sensor appears on your list of connected devices in your touchscreen or your Xfinity Home app. See https://www.xfinity.com/support/articles/test-xh-sensors for how to test the sensor to confirm it's working correctly.	
4. If the LED remains green or blinks 3 times every 5 seconds, that means the device has been disconnected from the touchscreen. To resolve this state, contact support at 1-800-xfinity.	

Need Help? Find these instructions online at https://www.xfinity.com/support/articles/xhd2-install-batteries. Get more troubleshooting support at https://www.xfinity.com/support/gettingstarted/troubleshooting/ or contact a customer service expert at 1-800-XFINITY.

Help Protect Our Environment: Please properly recycle your discarded batteries, which are conveniently accepted at various locations. To find a recycling location near you, check call2recycle.org or call 1-800-8-Battery (1-800-822-8837).