Water Sensor Battery Installation – Visonic MCT-550
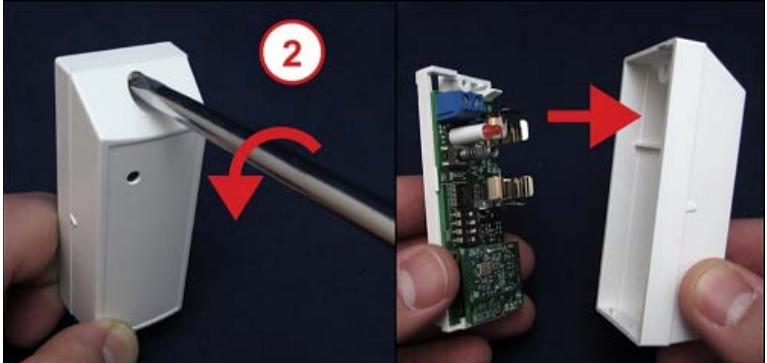
What You'll Need

- MCT-550 SMA Water Sensor
- A Philips-head screwdriver
- One CR2 battery
- Double-sided tape (optional)

How to Install the Battery

Before proceeding, please be sure that your system is disarmed. Working on devices while the system is armed can generate false alarms.
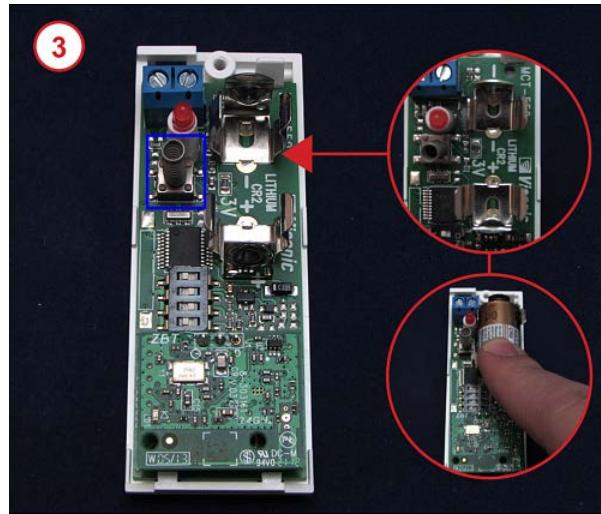
Did You Know? You may want to have some double-sided tape on hand if you need to remove your Sensor from the wall to install a battery. Cut the tape to size and reattach your Sensor if the existing adhesive fails to hold it in place.

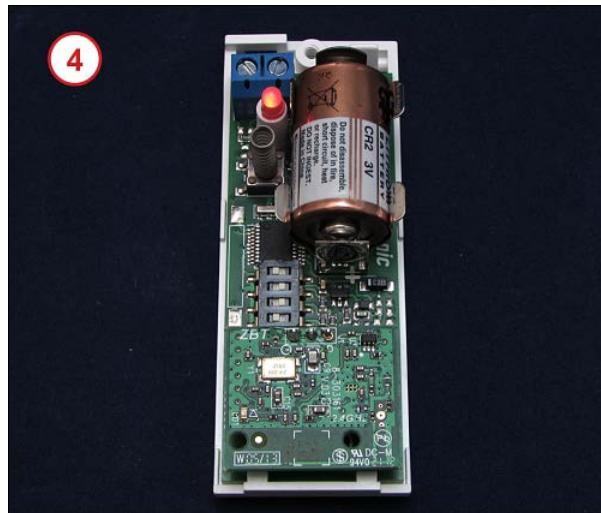|	
Is This Your Sensor? Make sure that your Water Sensor looks like the one in the image. If it does, you have the right document to find out how to install a battery in your Water Sensor.	
1. Locate the crew on the top of the Sensor. The screw head will have an indentation that looks like an **X**. 2. Using a Phillips-head screwdriver, turn the screw counterclockwise until the cover is loose, and then remove the cover from the Sensor. You will see a single battery slot with positive (**+**) and negative (**-**) battery placement indicators.	

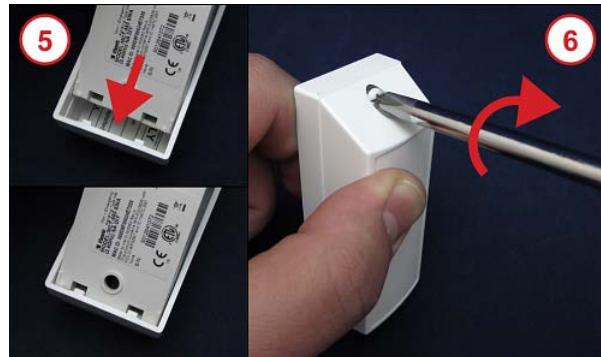|	
Take a Look. If a battery is already present, remove it by gently pulling the end of the ribbon up until the battery is loose and you can pull it free from the battery slot. 3. Insert a CR2 battery into the battery slot, matching the positive (**+**) end of the battery to the positive (**+**) placement indicator located in the slot. Then, press the battery into place. **Did You Know?** Make sure not to press down the tamper (shown below within the blue square) when inserting the battery as this will default the Sensor.	
4. When the battery is inserted correctly, a red indicator light will light up.	
5. Slide the two tabs on the bottom of the cover over the slots at the bottom rear of the Sensor. Then, press and hold the top of the cover against the Sensor body. 6. Insert the screw back into the slot at the top of the Sensor and use a Phillips-head screwdriver to turn the screw clockwise until it's tight.	

Confirm that the low battery alert has been cleared and the equipment appears on your list of connected devices.

Need Help? Find these instructions online at https://www.xfinity.com/support/home-security/installing-batteries-mct-550-sma-water-sensor/. Get more troubleshooting support at https://www.xfinity.com/support/gettingstarted/troubleshooting/ or contact a customer service expert at 1-800-XFINITY.

Help Protect Our Environment: Please properly recycle your discarded batteries. For your convenience, batteries are accepted for recycling at various locations. Check www.call2recycle.org or call 1-800-8-Battery (1-800-8-228-8379) to find a recycling location near you.