

Keypad Battery Installation – CentraLite 3400

What You'll Need

- CentraLite 3400 Keypad
- Two CR123A batteries
- Double-sided tape (optional)

How to Install the Batteries

Before proceeding, please be sure that your system is disarmed. Working on devices while the system is armed can generate false alarms.

Did You Know? You may want to have some double-sided tape on hand if you need to remove your Keypad from the wall to install a battery. Cut the tape to size and reattach your Keypad if the existing adhesive fails to hold it in place.

Is This Your Keypad? Make sure that your Keypad looks like the one in the image. If it does, you have the right document to find out how to install a battery in your Keypad.



1. Remove the Keypad from the wall by sliding it upwards until it is free of the mounting bracket, then find the small horizontal raised line located on the back of the Keypad. This line is on the battery cover.
2. Place your thumb on the horizontal line and push toward the end of the Keypad until the cover is removed.



Take a Look. If a battery is already present, remove it by using your fingertip to gently pull one end of the battery up until the battery is loose and you can pull it free from the slot.

3. The battery compartment contains a diagram of the proper battery position with a symbol indicating which way the positive (+) end of the battery should be facing.

Insert two CR123A batteries into the compartment, positioning the positive (+) ends of the batteries as shown in the battery diagram.



4. Align the cover with the slots in the track on the Keypad and slide the cover down the track until it snaps into place.



5. When the batteries have been inserted correctly, the Keypad buttons and indicator lights will light up.
6. Reattach the Keypad to the wall by sliding it into the mounting bracket until secure or by reattaching with double-sided tape.



Confirm that the low battery alert has resolved. You should also ensure that keypad events such as arming or disarming registers as an activity on your system.

Need Help? Find these instructions online at <https://www.xfinity.com/support/home-security/installing-battery-3400-keypad/>. Get more troubleshooting support at <https://www.xfinity.com/support/gettingstarted/troubleshooting/> or contact a customer service expert at 1-800-XFINITY.

Help Protect Our Environment: Please properly recycle your discarded batteries. For your convenience, batteries are accepted for recycling at various locations. Check www.call2recycle.org or call 1-800-8-Battery (1-800-8-228-8379) to find a recycling location near you.