

## General Product Limited Warranty Charger Portfolio

*General Product Limited Warranty Charger Based Portfolio Power-Sonic Corporation (Power-Sonic) warrants its products against defective workmanship and materials for the term defined below by product series and application. The period is defined by the date of delivery date or not longer than 24 months from the invoice date.*

### Conditions:

- The warranty is invalid if the charger has been subject to misuse, abuse or physical damage.
- The charger selected by the user must be of the correct design, and capacity for the intended application. Failure to do this will invalidate the warranty.
- The charger should be paired with the suitable battery designated for correct technology. Incorrect selection of battery/charger combination and/or failure to follow the correct charging regimen will void the warranty.
- Power Sonic does not provide any warranty for any accessories used with this product that are not manufactured by Power Sonic and approved for use with this product.
- User agrees to make accessible the chargers under warranty to Power-Sonic or its authorized representative for inspection at reasonable hours and time intervals.
- The warranty shall be voided if the charger becomes unserviceable due to fire, freezing, abuse, neglect or any act of nature.
- Damage caused by improper use or non-compliance with installation, commissioning, operating or maintenance instructions (i.e. not according to the operation and installation manual) will void the warranty.
- The charger should be installed and/or operated at an average ambient temperature not exceeding the temperature guidelines laid forth in the specification sheet.
- Damage caused by dismantling, opening, or modification the charger will void the warranty.
- This warranty shall apply only to original purchasers. It is not transferrable.
- Reseller and user must comply with Power Sonic procedures for storing the product.
- The warranty is invalid if any utilization of a product that is inconsistent with either the design of the product or the way Power Sonic intended the product to be used; any installation and/or modifications that prevent normal service of the product; normal wear and tear and cosmetic damage such as, but not limited to, corrosion, scratches, dents, rust, stains, non-functional parts such as, but not limited to, plastics and finishes; damage, fault, failure and/or imperfection caused by abuse, tampering, illegal use, negligence, prolonged use or operation; or faults in any other way caused by the customer/retailer/user.



### Claims:

- Contact the original point of purchase for instructions.
- Request return authorization. No returns will be credited without an authorization.
- In the case of returned products, the charger must be packed with enough padding and in the appropriate cartons to eliminate the risk of damage in transit.
- Power-Sonic has the option to credit or replace products deemed defective and under warranty.
- All defective chargers returned to Power-Sonic will become the property of Power-Sonic.

### National usage restrictions:

Some countries, states or provinces have other electrical codes and standards than stated in Power Sonic documentation. The installation and usage of the product shall follow local regulations

Power-Sonic shall not be liable for indirect, accidental or consequential damages arising out of the sale or relating to the use of this product. The end user assumes all responsibility for any and all personal injury and property damage resulting from the use, maintenance, transportation or installation of the product. The liability to Power-Sonic for any and all claims shall not exceed the purchase price of the battery.

This warranty is in lieu of all other remedies including but not limited to actions for breach of contract or negligence. All other warranties expressed or implied including any warranty of merchantability or fitness for a particular purpose.

### Warranty periods:

Lead Acid Charger as defined by: **Two years (2) from date of sale**

**PSC-....A-C**  
**PSC-....ACX**  
**PSC-....PC**

LifePO4 chargers as defined by: **Two years (2) from date of sale**

**PSC-....LIFE**  
**PSC-....LIFE-US**  
**PSC-....LIFE-EU**

This warranty shall not apply if buyer fails to notify Power-Sonic of such defects within ten (10) days after discovery, or if battery or charger has been subject to misuse, negligence or accident.

any utilization of a product that is inconsistent with either the design of the product or the way CTEK intended the product to be used; any installation and/or modifications that prevent normal service of the product; normal wear and tear and cosmetic damage such as, but not limited to, corrosion, scratches, dents, rust, stains, non-functional parts such as, but not limited to, plastics and finishes; damage, fault, failure and/or imperfection caused by abuse, tampering, illegal use, negligence, prolonged use or operation; or faults in any other way caused by the customer/retailer/user.