

FAQs About Fenix CL22R Atmosphere Lantern

Q1. What is the product positioning of CL22R? What are the key features of CL22R?

A: The Fenix CL22R is a compact multifunctional atmosphere lantern. Its key features include:

1. 500 lumens max combined output.
2. Colorful atmosphere lights at the bottom create a romantic ambiance.
3. Down light can be used as a flashlight with a max beam distance of 80 meters.

Q2. What kind of LEDs' are used in CL22R? Does Fenix offer to replace LED?

A: Utilizes one COB, one Redshift SC1818C cold white LED, and twelve WS2812B-3535 LEDs; with a lifespan of 50,000 hours each.

Fenix does not provide LED replacement services for the time being, and users are not recommended to replace the LEDs independently, which may affect product performance and cause product damage.

Q3. What is the color temperature of CL22R?

A: The color temperature of the 360° lighting mode is 3000K. The color temperature of the Down light mode is 6500K.

Q4. What is the working voltage and working current of CL22R?

A: Working voltage: 2.8V - 4.2V. Max working current is 2A.

Q5. Is CL22R rechargeable? How long is the charging time?Is the lantern still waterproof without the anti-dust cap?

A: Yes, CL22R is rechargeable with a USB Type-C port. The normal charging time of the lantern is approximately 3 hours from depleted to fully charged with a 5 V/1 A or higher power charging adapter. No, therefore once charging is completed, be sure to close the anti-dust cover to maintain the dustproof and waterproof ability.

Q6. Why does the CL22R downshift to a lower mode after being used for a while and the higher mode cannot be selected?

A: There are two reasons:

1. Intelligent Overheat Protection

The lantern will accumulate a lot of heat when used at high output levels for extended periods. When the lantern reaches a temperature of 50°C/122°F or above, it will automatically step down a few lumens every to reduce the temperature. When the temperature drops below 50°C/122°F, the lantern will gradually recall the preset output level.

2. Low-voltage Warning

When the voltage level drops below the preset level, one of the battery level indicators constantly blinks to remind you to timely recharge the battery. To ensure normal use, the lantern will not turn off automatically and will work till the battery level runs out.

Q7. Why does the CL22R happen to flicker?

A: The lantern may flicker, shine intermittently or even fail to illuminate due to poor battery level. Please recharge the lantern.

If this method doesn't work, please contact your authorized distributor.

Q8. What are the optional accessories for CL22R?

A: The included double snap hook.

Q9. What should I do when the CL22R needs repair?

A: 1. 15-day replacement: Fenix will replace identical or equal products with documented manufacturing defects within 15 days of purchase.

2. 2-year free repair: Fenix will repair a light free of charge within 2 years (rechargeable battery and other accessories: 1 year) of purchase if problems develop with normal use.

3. Lifetime limited warranty: If repair is required after 2 years from the date of purchase, Fenix will charge for parts. The total repair fee is dictated by the cost of the replaced materials.

4. Warranty certificate: Please keep the warranty card in contacting the authorized distributors for after-sale maintenance, Fenix will provide service support to the distributors.

For more detailed information, please check:

<http://www.fenixlight.com>

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